

**Blueprint Lumina Consulting LLC - Company Services Catalogue & Pricing**

<b><i>Intermediate Skilled Work</i></b>
<i>\$95 to \$125 per hour</i>
Business Process Analysis
Service Level Agreement (SLA) services:
SLA establishment
SLA management
SLA reporting structures (operational & financial)
SLA Service review
Project/Business requirements gathering and workshop facilitation (business blueprinting):
Investigating Current (As Is) Business Processes
Identifying Future (To Be) Business Processes
Conceptual design coordination
Functionality gaps & solutions
Project dependencies and interdependencies identification
Business performance improvement
Project performance improvement
Resource optimisation
Project risks & issues management
Project / Capacity Planning
Project training & post go-live support
Data migration process, cut-over and approach
Preparing Project-related Documentation
Change Management